To arrive at your doorstep, that unassuming parcel braved multiple cargo flights, hundreds of miles of conveyor belts, and hours wending through busy city streets in a UPS brown delivery truck. Come along for the ride and discover how a UPS package makes its way from the Big Apple to the City of Angels.

HITCH A RIDE WITH UPS:
ONE PACKAGE’S CROSS-COUNTRY JOURNEY

Friday, 10:07 a.m.
Worldport®, UPS’s 5.2-million-square-foot international air hub in Louisville, Ky.: Plane arrives at sorting center, and is one of 110 flights carrying more than 1 million overnight packages that will arrive at the hub tonight.

• The plane’s 29 shipping containers are offloaded in 20 minutes.
• Handlers unload parcels from the containers (one of only two times that human hands touch the packages).
• Packages navigate 155 miles of conveyor belts in an average of 13 minutes.
• Packages are reloaded into shipping containers based on destination; 24 containers holding 132,000 pounds are loaded onto a Boeing 767 for California.

11 p.m.
Newark Liberty International: Package is placed on last cargo flight of day out of New York area, Flight 1081, an Airbus A300 carrying 120,000 pounds of commerce to Louisville, Ky.

9:30 p.m.
Manhattan South: Package departs on truck bound for Newark Liberty International Airport.

3:54 a.m. PT
Inland Empire at Ontario International Airport, UPS’s West Coast air hub: Flight 0916 touches down, and packages are transferred to a truck bound for the Main Street sorting facility in Los Angeles.

Friday, 10:30 a.m.
Package departs sorting facility at 9 a.m. on a UPS brown truck and arrives at its final destination, a residence in Los Angeles 90012 prior to 10:30 a.m.

Thursday, 8 p.m. ET
270 Lafayette St., New York City: Customer places Los Angeles-bound UPS Next Day Air® package in a self-service drop box.

UPS by the numbers

364,000 UPS delivery drivers, 10 by the numbers

• 4.7 billion package and document deliveries
• 450 million e-commerce package and document deliveries every weekday
• 3.2 million daily international package and document deliveries
• 48.9 million daily average package and document deliveries
• Service area of more than 220 countries and territories including every address in North America
• 362 domestic airports
• 113 international airports
• More than 190 hubs
• More than 100 stations
• More than 500 UPS access points
• More than 1,200 UPS processing centers

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